

Domain & Hosting Services — Exit, Termination, & Migration Policy

Effective Date: 31.12.2019

Version: 1.0

1. Purpose

This policy outlines the terms and conditions for clients requesting to terminate, migrate, or discontinue their domain and/or hosting services with Logical Network Solutions. It serves to ensure clarity and transparency in managing such requests.

2. Scope

This policy applies to all clients with active domain and/or hosting services provided by Logical Network Solutions, regardless of service period or package size.

3. Termination & Migration Terms

All domain and hosting packages are purchased and provided based on a fixed-term agreement.

For domain and hosting services purchased on a multi-year basis (e.g., 5-year packages), early termination, migration, or cancellation before the end of the contract term will be subject to our exit terms.

4. Exit Fee

In case of early termination, migration, or discontinuation of services before the end of the contract term, an exit fee equivalent to 50% of the total yearly domain and hosting service fees shall apply.

This fee must be fully settled prior to any release of:

- Domain access credentials
- Hosting account credentials
- Website files, databases, emails, or other technical information

5. Release of Liability

Upon completion of the exit fee payment and release of credentials, Logical Network Solutions will no longer bear any responsibility or liability for:

- Data loss or corruption
- Website downtime or technical issues
- Cyberattacks, hacking, or unauthorized access
- Any service disruptions after migration



6. Backup Responsibility

It is the sole responsibility of the client to:

- Take full backups of all files, databases, and emails prior to migration.
- Ensure data integrity post-migration.

7. Finality of Support

Following the release of credentials:

- No further technical support or migration assistance shall be provided by Logical Network Solutions.
- Any future technical matters are solely the responsibility of the client and/or their new service provider.

8. Legal Jurisdiction

This policy is governed by the laws of the United Arab Emirates. Any disputes arising from termination or migration requests shall be resolved exclusively in the competent courts of Dubai, UAE.

9. Indemnity

Clients shall indemnify and hold harmless Logical Network Solutions from any third-party claims, losses, damages, or legal expenses arising from actions related to domain and hosting termination or migration.

10. Acknowledgment

By proceeding with a domain or hosting termination/migration request, the client is deemed to have read, understood, and accepted the terms of this policy.

For further inquiries, please contact:

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Partner**

